



Search Committee
2009 Parish Survey Results

Parish Survey Results

“Almighty and ever living God, look favorably upon us, the people of Holy Comforter, in this time of transition as we search for a new rector. We pray for the life of our parish that we may continue to be guided by your love and strengthened in our mission to serve you through ministry, fellowship and worship. We pray for the search committee that their hearts and minds may be open to what your Spirit is saying. We pray for the priest whose name is yet known to you alone, that he or she be open to your call. Give us your grace to follow where you lead us and grant us your peace. In Jesus’ name we pray. Amen”



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Presentation Outline

Search Process

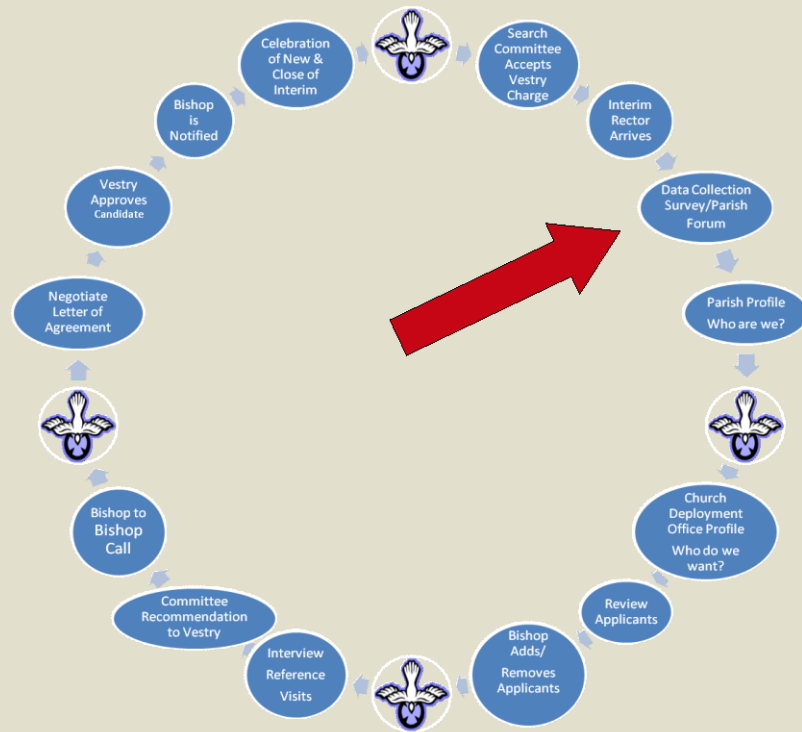
Survey Results

- Who Took the Survey
- About Us
- About the Rector

Q & A

Next Steps

Search Process





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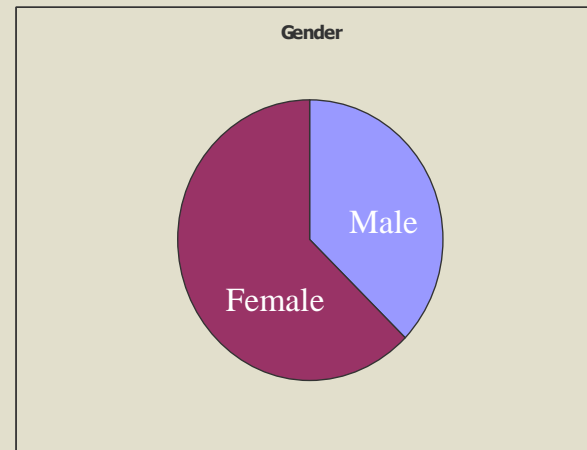
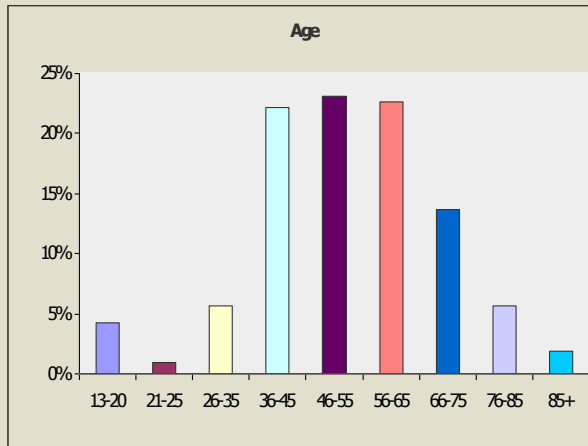
Who Took The Survey

- Excellent participation - 252 responses
- A lot of comments - 1,018 comments
- Survey respondents seem to accurately reflect overall demographics of our parish



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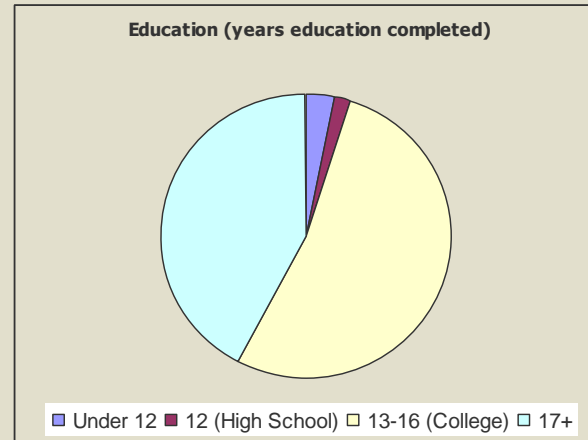
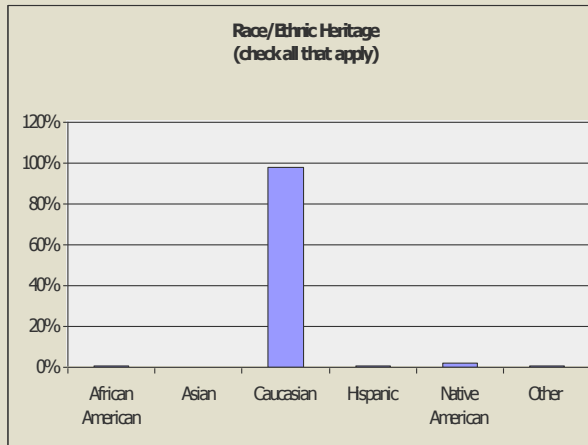
Who Took The Survey





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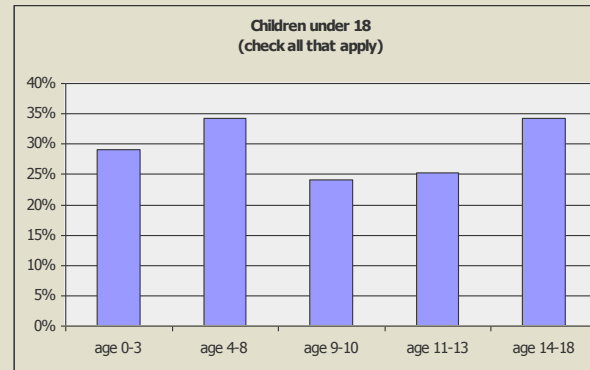
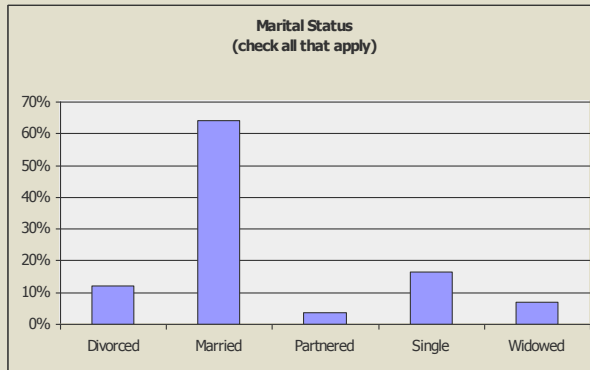
Who Took The Survey





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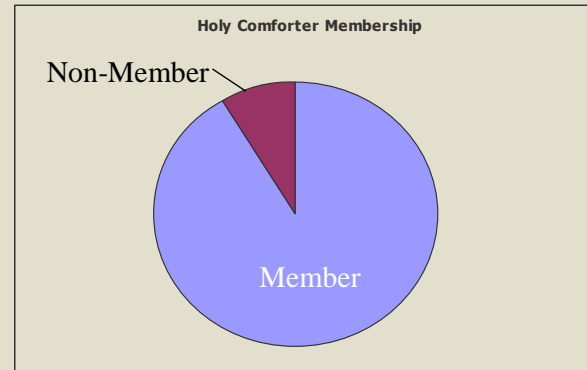
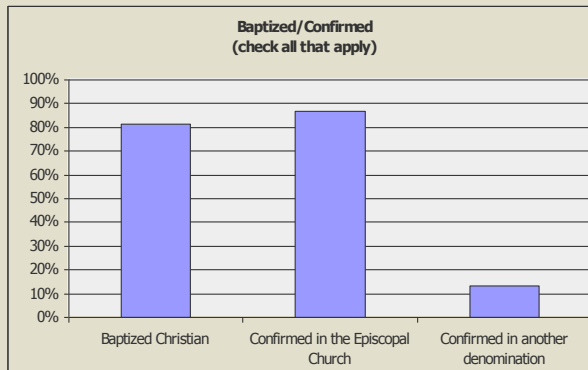
Who Took The Survey





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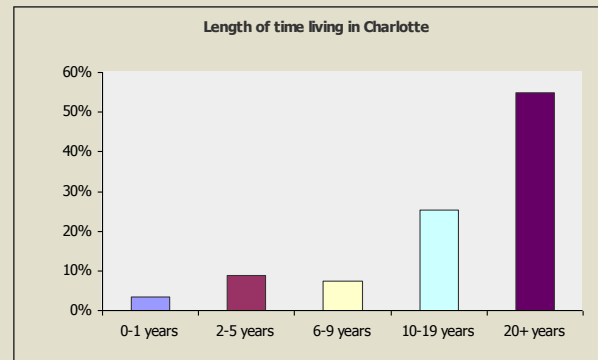
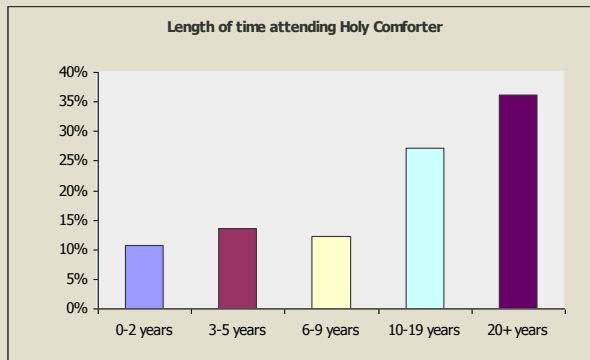
Who Took The Survey





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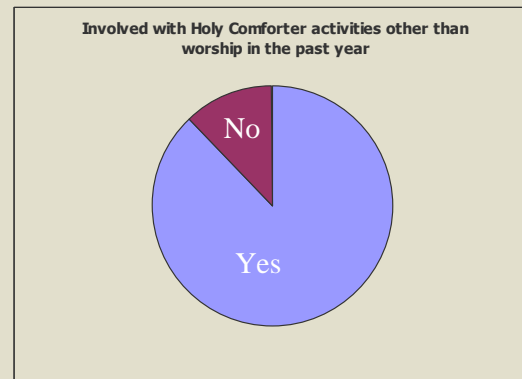
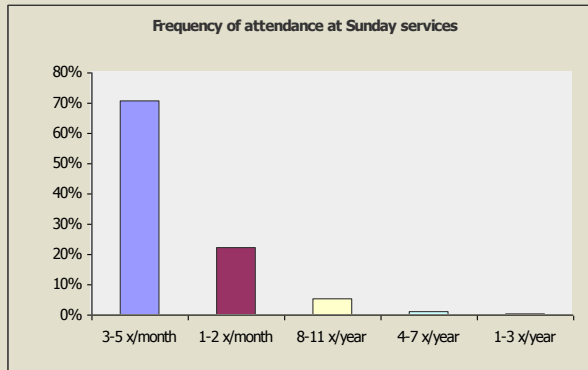
Who Took The Survey





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Who Took The Survey





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Survey Results

2 main sections:

About Us

- Answer 2 questions for each item in 6 categories
 - How important?
 - How well are we doing?
- 6 categories:

Worship	Discipleship
Fellowship	Administration
Stewardship	External Rel.

About the Rector

- Rank top choices in 3 areas:
 - Qualities
 - Skills
 - Roles



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Category

Most important: Item 1

Challenge: Item 2

	Importance	Performance
	<i>very important / important</i>	<i>very well / well</i>
Item 1	95%	90%
Item 2	90%	70%
Item 3	70%	80%
Item 4	60%	90%

Note: 33% "don't know" how well HC is doing on item 4



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Category - Comments

Common Themes:

- Theme 1 ...
- Theme 2 ...
- Theme 3 ...



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Worship

Most important: sermons

Best performance: liturgy

	Importance	Performance
	<i>very important / important</i>	<i>very well / well</i>
Sermons at Sunday services	97%	81%
Liturgy at Sunday Services	93%	95%
Music at Sunday Services	90%	78%
Other Services	71%	79%



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Worship - Comments

Common Themes:

- Sermons and Sunday liturgy very important
- Strong support and desire for improved music
- Interest in various worship service options



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Fellowship & Hospitality

Welcoming newcomers: a strength

Fellowship: important, uneven performance

	Importance <i>very important / important</i>	Performance <i>very well / well</i>
Welcoming Newcomers	99%	77%
Youth (Middlers/HS)	94%	70%
Adults (26+)	87%	48%
Embracing Diversity	86%	65%
Children & Parents	82%	66%
Women's Fellowship	82%	51%
Empty Nesters/Retirees	81%	37%
Young Adults (18-25)	79%	29%
Men's Fellowship	78%	53%



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Fellowship - Comments

Common Themes:

- Communication of opportunities
- Small group fellowship
- Racial and social diversity



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Stewards hip

Most important: P ledging, Time/talent, Maintenance

Needs improvement: Maintenance, E nvironmental

	Importance <i>very important / important</i>	Performance <i>very well / well</i>
Volunteering Time & Talents	98%	77%
Annual Pledging	97%	68%
Maintaining our Facilities	97%	64%
Planned Giving	81%	62%
Environmental Practices	78%	42%



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Stewardship – Comments

Common Themes:

- Go green
- Ensure outreach legacy continues to grow
- Involve more people in leadership



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Discipleship

Most important: Outreach, Pastoral Care

	Importance	Performance
	<i>very important / important</i>	<i>very well / well</i>
Outreach Ministry	99%	87%
Pastoral Care	97%	86%
"In-Reach" Ministry	96%	65%
Evangelism	78%	46%
Mission Trips	70%	82%
Social Justice Ministry	60%	37%



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Discipleship

Challenges: Spiritual Direction, Youth & Adult Christian Education

	Importance	Performance
	<i>very important / important</i>	<i>very well / well</i>
Sunday CE (Pre-K - gr.5)	96%	84%
Sunday CE (gr. 6-12)	95%	59%
Other Youth Programs	94%	61%
Other Young Child Programs	90%	82%
Sunday CE (Adults)	88%	48%
Spiritual Direction	86%	43%
Other Adult Programs	78%	62%



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Discipleship - Comments

Common Themes:

- Concerns for all levels of CE
 - Clergy-led Bible study
 - Learn more about our faith
- Social justice ministries
- Personal relationship/pastoral care with clergy
- Include/connect with empty nesters, seniors more
- Build community



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Parish Administration

Least favorite: Calling posts

Challenges: Business management, staff management

	Importance <i>very important / important</i>	Performance <i>very well / well</i>
Financial & Business Mgmt	98%	75%
Staff Mgmt & Employee Rel.	95%	72%
Announcements*	86%	78%
Bulletin Inserts*	85%	80%
E-mail*	80%	76%
Mailings*	70%	59%
Website*	64%	66%
Calling Post*	54%	69%

* *Communication with Parish*



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Parish Administration - Comments

Common Themes:

- Greater financial transparency
- Re-evaluate, improve communication tools
- Bring back the Messenger



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External Relationships

Most important: diocesan relations

Needs improvement: relations with Episcopal parishes

	Importance <i>very important / important</i>	Performance <i>very well / well</i>
With our diocese	85%	69%
With other Episcopal churches in Charlotte	65%	38%
With other Christian denominations in Charlotte	52%	43%
With non-Christian faith institutions in Charlotte	43%	35%



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External Relationships - Comments

Common Themes:

- Strong support of bishop & diocese
- Strong support of Park Road ministries



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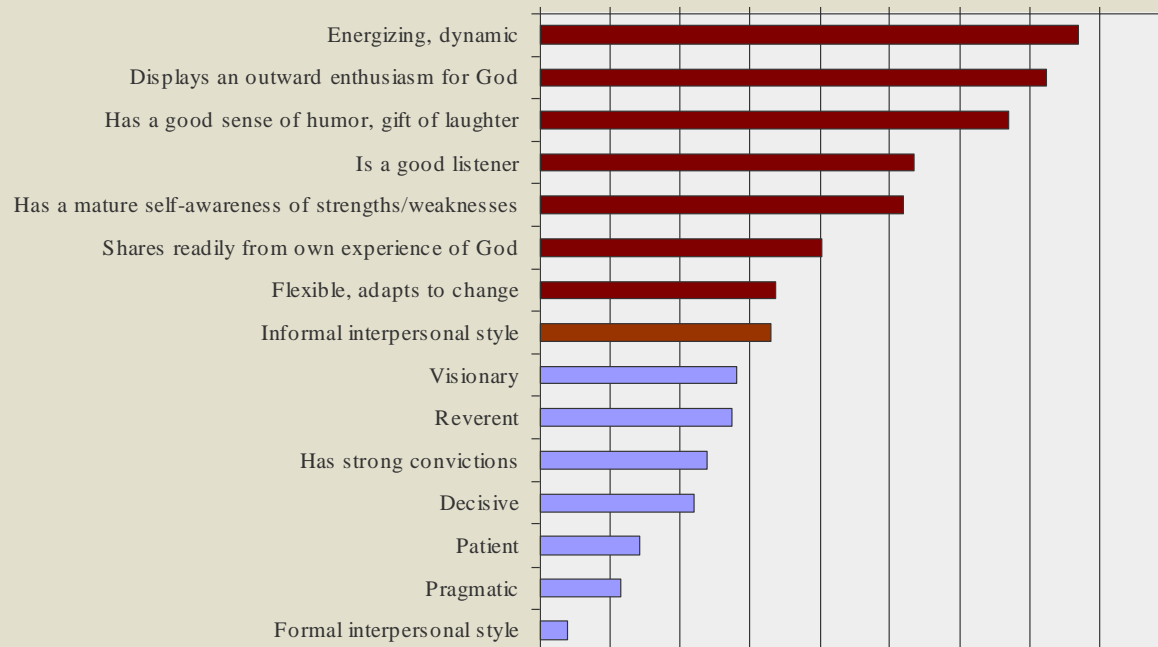
About the Rector

Prioritize top 7-8
Personal Qualities
Skills
Roles



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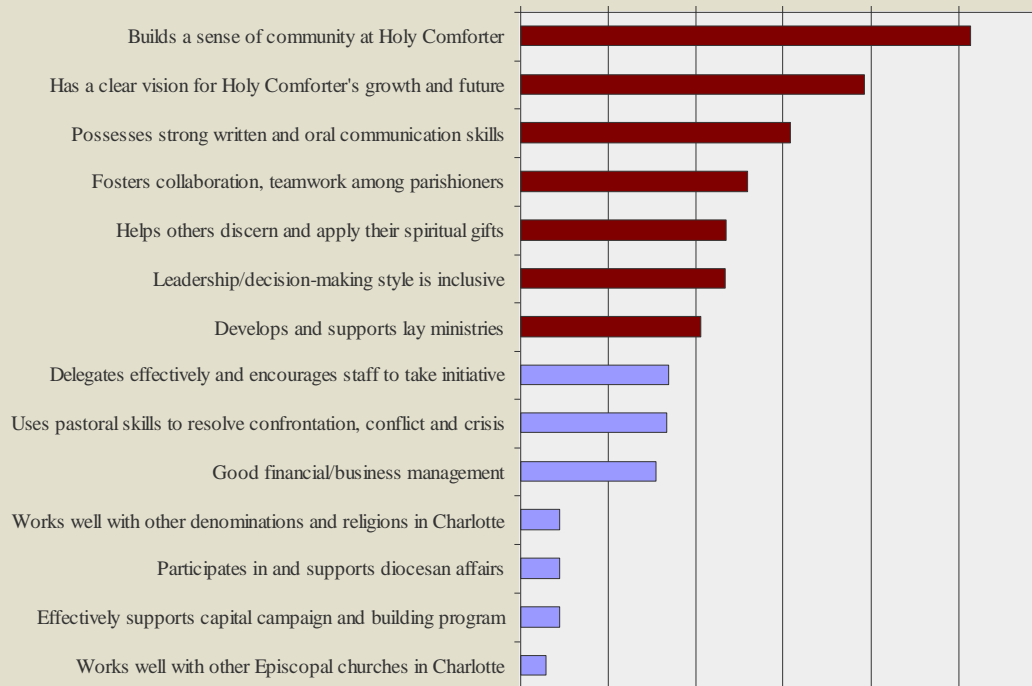
Personal Qualities - Top 7





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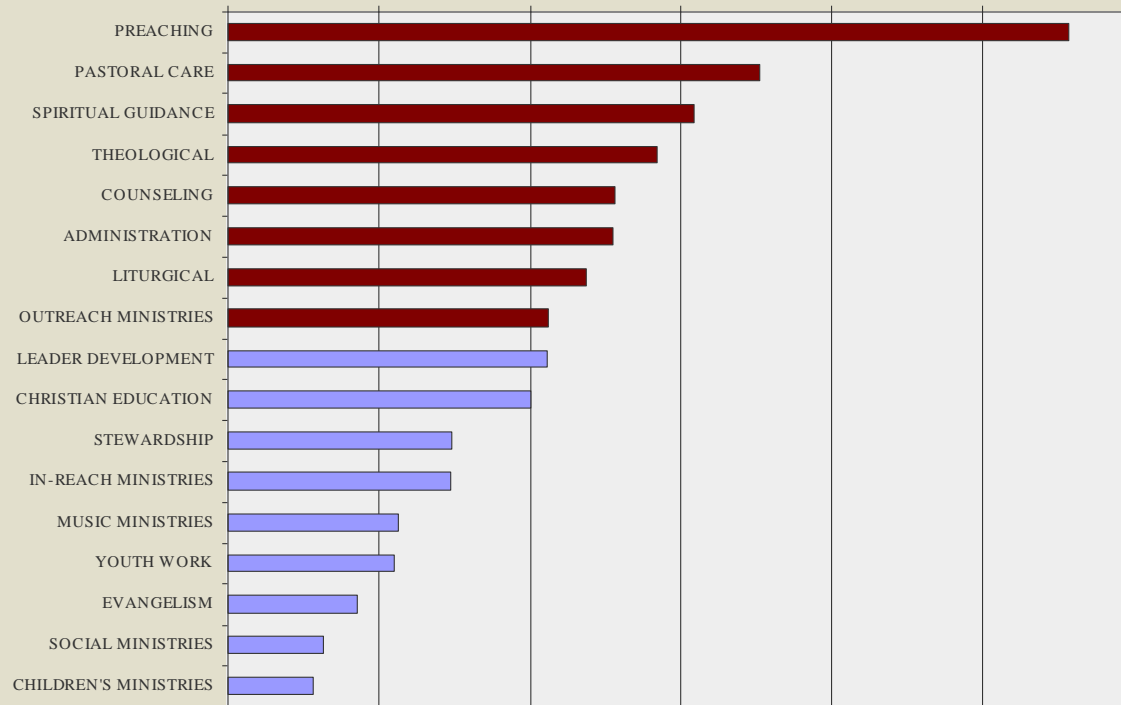
Skills - Top 7





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2009 Parish Survey Results

Roles - Top 8





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Questions or Comments?



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Next Steps

2 more Parish Forums – we need your feedback

September 20: **About Us**

September 27: **About the Rector**

Prepare Parish Profile

Post on official websites

Begin receiving applications



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Thank you
and keep praying!

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